

Quick Reference of Star Codes

Certain features and functions can be performed via the telephone interface through the use of star codes. By pressing the star key (i.e. asterisk) on your phone's keypad, followed by a combination of numbers, you can perform many tasks that would otherwise require the use of a soft key, option button, or programmable button.

Common Star Codes

Park a call + ext.	* 1 1	
UnPark a call + ext.	* 1 2	
Picking Up a Remote Extension +	* 1 3	ext.
Picking Up the Night Bell	* 1 4	
Using the Intercom + ext.	* 1 5	
Barge In + ext.	* 1 6	
Silent Monitor + ext.	* 1 7	
Toggling the Hunt Group Status +	* 1 8	HG ext.
Whisper Page + ext.	* 1 9	
Changing Call Handling Mode + password + Forwarding	Voice Mail []	and # + 7 2
Changing Extension Assignment +	Voice Mail []	# + 7 3 1 password +
Unassign Extension Assignment +	Voice Mail []	# + 7 3 2 password +
Assign Extension to External + password + Number	Voice Mail []	# + 7 3 3

Office Anywhere Star Codes

Transfer a call + destination +	* *	# #
Conference a call + destination +	* *	* *
Hold a call	* *	
Hang up	# #	
Access other "common" star codes	* * + *	xx (see table above)+ ext.

Trunk Star Codes

Blocking and Caller ID

*

6 7 + ext.

- When a user places an external call, they can block their Caller ID using the “*67” command. The user dials the trunk access code, followed by *67, followed by the external number.
- When dialing in this manner, the call will be considered “non-routable” and will only access trunks at the local site. The number is dialed “as is” (i.e. as if a user dialed it). No digit manipulation will be performed.

Unblocking Caller ID

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8 2 + ext.

- When a user places an external call, they can unblock their Caller ID delivering using the “*82” command. The user dials the trunk access code, followed by *82, followed by the external number.
- When dialing in this manner, the call will be considered “non-routable” and will only access trunks at the local site. The number is dialed “as is” (i.e. as if a user dialed it). No digit manipulation will be performed.